



Get To Work

The Round Rock Chamber (chamber) is committed to bridging the divide between employers and the labor force. The chamber seeks to connect those who want to work with the workforce training providers who can help equip them with the skills necessary to fill the job openings in the labor market.

This Workforce Development Provider Matrix provides an overview of the area's workforce training partners, their program eligibility requirements, and contact information.

Our Partners

Austin Community College Continuing Education

The Austin Community College (ACC) Continuing Education division develops and delivers innovative and accessible programs to meet the vocational, avocational, and professional development needs of individuals and businesses in the Central Texas region.

ACC's Continuing Education (CE) division offers curriculum, targeted coursework, and valuable industry certifications to help individuals enter the job market and advance their careers to the next level.

Registration for CE classes is simple - no admissions process is required, and many CE classes don't require prerequisite coursework. For more information, please visit: <http://continue.austincc.edu/>.

Capital IDEA

Capital IDEA is an Austin-based nonprofit that partners with Austin Community College (ACC) in order to provide career training and education to adult learners. Capital IDEA's mission is to lift working adults in Central Texas out of poverty and into living wage careers through education.



With more than fifteen years of experience, the program provides the financial and emotional support that non-traditional adult students need to succeed in college and ultimately reach self sufficiency. Since 1998, Capital IDEA has helped over 1,000 low-income adults in Central Texas transform their lives.

Eligibility Requirements

In order to enroll in the Capital IDEA program, the applicant must:

- Be a central Texas adult who is a 18 years or older
- Reside in Travis or Williamson County
- Have proof of U.S. citizenship or permanent residency
- Have a high school diploma or GED
- Demonstrate fifth-grade reading and math levels as part of an administered test (given during the application process)
- Have not completed a college degree program (associates or higher)
- Commit to going to school full-time
- Demonstrate an ability to read, write, and speak English at a high-intermediate level or above
- Commit to completing a degree in one of Capital IDEA'S Sponsored Career Fields in healthcare or technology & trades. (More information about sponsored career fields can be found at [www.capitalidea.org/careers/.](http://www.capitalidea.org/careers/))
- Be eligible to work in the chosen career. Note: Applicants with criminal backgrounds will need to verify their eligibility
- Demonstrate commitment to finish the entire program
- Demonstrate a commitment to give back to the community after graduating
- Earn wages that are at or below the maximum allowable income in accordance with the Federal Poverty Guidelines



Goodwill Central Texas

Established in Austin in 1958, Goodwill Central Texas, a private, non-profit, 501(c)3 organization, has become a multi-dimensional non-profit deeply entwined with business and career growth, the environment, and the overall spirit of Central Texas. Goodwill empowers more than 13,000 people each year, helping them reach their fullest potential, improving the lives of their families, and contributing to the growth of the community.

Goodwill, in collaboration with an extensive network of practical, thoughtful assistance-providers, actively strives to broaden its scope of education, job training, and business services in alignment with the core mission of generating lifelong connections to work.

Goodwill Central Texas: Career Advancement Training and Career Case Management

Program Overview

Goodwill Central Texas provides intensive, personalized Career Case Management to individuals who have challenges finding employment and career opportunities. Career Case Managers work with their clients to solve situations that disrupt their life stability, while helping them develop a career pathway and critical life management skills.

The Career Advancement Training team provides a series of trainings that address business leader needs in employees: time management, communication, personal presentation, attitude and accountability, teamwork, and more. Job-seekers are also prepared to search for a career – interviewing and application skills, resume assistance, networking basics – and provided assistance in job placement.

Eligibility Requirements

To enroll in Goodwill Central Texas programs and services, applicants must meet the following minimum eligibility requirements:



- Resident of Travis, Williamson, Hays, Bastrop, Burnet, Blanco, Fayette, Gonzales, Mason, Llano, Gillespie, Lee, Caldwell, Dewitt, or Lavaca county
- Age 17 or older
- Have proof of U.S. citizenship or permanent residency

Some services may require that the participant earn wages that are at or below the maximum allowable income in accordance with the Federal Poverty Guidelines

For more information about Goodwill Central Texas Career Advancement Services, please visit www.goodwillcentraltexas.org or call 512.637.7580/email intake@goodwillcentraltexas.org.

Goodwill Central Texas: The Goodwill Excel Center

Program Overview

The Goodwill Excel Center is the first free public charter high school in Texas that provides adults over the age of 25 the opportunity to earn their high school diploma, complete an in-demand professional certification, and begin post-secondary education. Adults ages 17-25 may also earn their high school diploma, even if they already have a GED.

Committed to helping students succeed, the Goodwill Excel Center offers free, on-site childcare, flexible scheduling with night class options, specialized learning plans, Life Coaches, and other services such as transportation vouchers, English as a Second Language (ESL), and Special Education services to help students succeed. Graduates may dual-enroll in the Goodwill Career and Technical Academy. Students may also pursue post-secondary education at Austin Community College with options for tuition assistance.

Eligibility Requirements

In order to enroll in the Goodwill Excel Center, applicants must meet the following minimum eligibility requirements:



- Resident of Travis, Williamson, Hays, Bastrop, Burnet, Blanco, Fayette, Gonzales, Mason, Llano, Gillespie, Lee, Caldwell, Dewitt, or Lavaca county
- Age 17-50
- Have proof of U.S. citizenship or permanent residency

For more information about The Goodwill Excel Center, please visit www.excelcenterhighschool.org or call 512.531.5500.

Goodwill Central Texas: Goodwill Career and Technical Academy

Program Overview

The Goodwill Career and Technical Academy (GCTA) provides Goodwill program participants and the Goodwill Excel Center students the opportunity to pursue accelerated, affordable career certifications in a variety of industries including: accounting, construction and maintenance, healthcare, information technology, and more.

Eligibility Requirements

In order to enroll in the Goodwill Career and Technical Academy, the applicant must meet the following minimum eligibility requirements:

- Age 17 or older
- Have proof of U.S. citizenship or permanent residency
- Some curriculums may require that participants earn wages that are at or below the maximum allowable income in accordance with the Federal Poverty Guidelines

For more information about the Goodwill Career and Technical Academy, please visit: <https://www.goodwillcentraltexas.org/excel-center/goodwill-career-technical-academy> or call 512.748.5443.

Skillpoint Alliance



Skillpoint Alliance programs play a major role in driving the Central Texas economy by offering opportunities for the underserved population to fill much-needed jobs, preparing the workforce for today's technology-focused world, and using project-based learning to ensure the high-tech workforce exists for the growing technology sector. Its high-impact programs represent an investment in Central Texas' greatest resource: its human capital.

Skillpoint Alliance: Gateway Program

Program Overview

Gateway provides valuable and rapid training and education, preparing participants for entry-level employment in as little as four to eight weeks. Training schedules differ every year in response to fluctuations in the regional job market. Each training provides entry to a career that will lead to upward mobility and increased wages in the fields of plumbing, electrical, HVAC, machine operation, and welding.

For more information about the Gateway Program, please visit: <http://skillpointalliance.org/the-programs/gateway-program/>.

Skillpoint Alliance: Empower Program

Program Overview

The Empower computer proficiency program offers a six-week computer training course for adults looking to update their skills to meet the demands of today's job market. Courses begin by covering the basics, such as using the internet and creating an email or word document. Participants will learn to master both fundamental and advanced features of Microsoft Word, PowerPoint, Excel, and Office. After completing the course, participants will have increased their computer literacy and gained the confidence to compete in the modern job market.

Workforce Solutions Rural Capital Area



Workforce Solutions Rural Capital Area (WSRCA) administers several programs that are designed to assist eligible participants in gaining and retaining employment. Dedicated Career Specialists work closely with program participants to provide career counseling and supportive services throughout the job search process and in many cases provide follow-up assistance after employment has been gained.

For more information about the programs or services offered by the Workforce Solutions Rural Capital Area, please visit: <http://www.workforcesolutionsrca.com/> or call 512.244.2207.

Workforce Solutions Rural Capital Area: Child Care Services

Child Care Services (CCS) assists parents who are striving to become self-sufficient by providing them with more choices of child care arrangements and also by helping them find qualified caregivers. CCS will reimburse some or all child care costs, if certain eligibility requirements are met.

Workforce Solutions Rural Capital Area: Choices

The Choices program provides job search assistance and support services to persons receiving cash assistance benefits through the Temporary Assistance for Needy Families (TANF) block grant. The Choices program features a Work First policy that focuses on helping families transition to self-sufficiency through a quick connection to the workforce.

Any parent, including a minor parent, in a household receiving TANF assistance may be required to engage in work activities in order to continue receiving TANF. Choices provides funding for child care assistance, transportation, work-related expenses, and more.

Workforce Solutions Rural Capital Area: Noncustodial Parent (NCP) Choices



The Noncustodial Parent (NCP) Choices Program targets low-income unemployed or underemployed noncustodial parents who are behind on their child support payments and whose children are current or former recipients of public assistance.

The goal of the program is to help noncustodial parents overcome substantial barriers to employment and career advancement while becoming economically self-sufficient and making consistent child support payments.

Workforce Solutions Rural Capital Area: Supplemental Nutrition Assistance Program Employment & Training

The Supplemental Nutrition Assistance Employment & Training (SNAP E&T) program requires persons age 16 – 59 receiving food stamp benefits to participate in employment, training, or work-related activities unless they are exempt under the law. SNAP E&T provides funding for employment and job search activities, educational and/or vocational training activities, transportation and more.

Workforce Solutions Rural Capital Area: Trade Adjustment Act (TAA)

Those who have lost a job because of increased foreign imports or shifts in production to foreign countries, may be eligible for Trade Adjustment Assistance (TAA). The local Workforce Solutions office staff can discuss eligibility for TAA. There are time limits on eligibility, training, and benefits.

To receive benefits under the TAA program, an affected worker must have been laid off from a job covered under a TAA certification issued by the U.S. Department of Labor (DOL). A petition for that TAA certification may be submitted to DOL by the former employer, a group of at least three affected workers, or Workforce Solutions office staff.

Workforce Solutions Rural Capital Area: Veterans Services

The operations of the Texas Workforce Solutions network are, by law, intended to direct special attention to veterans' problems and to afford an individualized and intensive service to veterans. The success in meeting the



special needs of so large a segment of the population can only be achieved through the combined efforts of all activities. All Workforce Solutions staff members are available to serve veterans.

Workforce Solutions Rural Capital Area: Workforce Investment Act (WIA)

The Workforce Investment Act (WIA) of 1998 created a framework for a system that provides activities to increase the employment, retention and earnings of participants. WIA provides funding for job search, career counseling and training services to three groups: adults, dislocated workers, and youth.

Workforce Development Provider Matrix

Workforce Training Programs		Outcomes	Eligibility Requirements					
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Austin Community College	Outcomes	Educational Background Requirements	Income Requirements	Other Requirements	Age Restrictions	Criminal Background Restrictions	Required Client Commitment Level	Cost to Client
Continuing Education	Industry certifications	Many classes do not require prerequisites	Any level	Central Texas resident	N/A	N/A	Attendance to program (length of time varies by program)	Varies
Capital IDEA	Outcomes	Educational Background Requirements	Income Requirements	Other Requirements	Age Restrictions	Criminal Background Restrictions	Required Client Commitment Level	Cost to Client
Sponsorship Program	Stackable credentials up to certificates and associate's degrees in healthcare and technology & trades	<ul style="list-style-type: none"> • High school diploma or GED • Demonstrate fifth-grade reading and math levels as part of an administered test (given as part of the application process). • Have not completed a college degree program (associates or higher) • Demonstrate an ability to read, write, and speak English at a high-intermediate level or above 	Earn wages that are at or below the maximum allowable income in accordance with the Federal Poverty Guidelines.	<ul style="list-style-type: none"> • Reside in Travis or Williamson County • Proof of U.S. citizenship or permanent residency 	18 years or older	Applicants with criminal backgrounds will need to verify their eligibility.	<ul style="list-style-type: none"> • Demonstrate commitment to finish the entire program • Demonstrate a commitment to give back to the community after graduating • Commit to going to school full-time • Commit to completing a degree in one of Capital IDEA'S Sponsored Career Fields in healthcare or technology & trades. 	Free for eligible participants

Goodwill Central Texas	Outcomes	Educational Background Requirements	Income Requirements	Other Requirements	Age Restrictions	Criminal Background Restrictions	Required Client Commitment Level	Cost to Client
Career Advancement Training and Career Case Management	Career advancement training and career placement assistance	None	Some services may require that participants earn wages that are at or below the maximum allowable income in accordance with the Federal Poverty Guidelines.	Resident of Travis, Williamson, Hays, Bastrop, Burnet, Blanco, Fayette, Gonzales, Mason, Llano, Gillespie, Lee, Caldwell, Dewitt, or Lavaca County	N/A	N/A	Demonstrate commitment and attendance to complete case management meetings and career advancement trainings	Free
The Goodwill Excel Center	High School Diploma	No high school diploma; individuals under the age of 26 with a GED are encouraged to apply	N/A	Resident of Travis, Williamson, Hays, Bastrop, Burnet, Blanco, Fayette, Gonzales, Mason, Llano, Gillespie, Lee, Caldwell, Dewitt, or Lavaca County	17 to 50 years	N/A	Demonstrate commitment and attendance to finish the entire program	Free
Career and Technical Academy	Training/eligibility to acquire industry certifications	None* *Administrative Assistant training requires a high school diploma	Some curriculums may require that participants earn wages that are at or below the maximum allowable income in accordance with the Federal Poverty Guidelines.	Resident of Travis, Williamson, Hays, Bastrop, Burnet, Blanco, Fayette, Gonzales, Mason, Llano, Gillespie, Lee, Caldwell, Dewitt, or Lavaca County	N/A	N/A	Demonstrate commitment and attendance to finish the entire program	Little to no cost for participants

Skillpoint Alliance	Outcomes	Educational Background Requirements	Income Requirements	Other Requirements	Age Restrictions	Criminal Background Restrictions	Required Client Commitment Level	Cost to Client
Gateway Program	Industry Certifications	N/A	Earn wages that are at or below the maximum allowable income in accordance with the Federal Poverty Guidelines.	Travis County Resident	18 or older	N/A	<ul style="list-style-type: none"> • Demonstrate commitment to finish the entire program • Full-time commitment for duration of program 	Free for eligible participants
Workforce Solutions Rural Capital Area (WSRCA) Services	Outcomes	Educational Background Requirements	Income Requirements	Other Requirements	Age Restrictions	Criminal Background Restrictions	Required Client Commitment Level	Cost to Client
Assistance with childcare costs	Support individuals during training and/or employment	N/A	Yes	Live in Rural Capital (nine-county) Area	Child under 12 years of age	N/A	Yes	Average of 9% of the cost of care
Assessment of skills, interests & abilities (web based & workshops)	Develop individual plan for training and/or employment	N/A	No	No	No	N/A	No	None
Job search assistance –applications, resumes, interviewing skills (web based & workshops)	Develop individual plan for training and/or employment	N/A	No	No	No	N/A	No	None
Labor market information(web based & workshops)	Assist customer to target appropriate occupations and industries for job search	N/A	No	No	No	N/A	No	None

Workforce Solutions Rural Capital Area (WSRCA) Services	Outcomes	Educational Background Requirements	Income Requirements	Other Requirements	Age Restrictions	Criminal Background Restrictions	Required Client Commitment Level	Cost to Client
ResCare Academy (web based) <ul style="list-style-type: none"> • GED prep courses to upgrade math, reading & writing • financial literacy • computer literacy • 4,000+ career enhancement courses • training for 100+ industries • certificates for successful completers 	Obtain employment	N/A	No	No	No	N/A	No	None
Assistance in use of WorkInTexas (WIT) and other job matching platforms	Obtain employment	N/A	No	No	16+ years of age (preferred)	N/A	No	None
Information on occupational training providers	Obtain employment	N/A	No	No	No	N/A	No	None

Workforce Solutions Rural Capital Area (WSRCA) Services	Outcomes	Educational Background Requirements	Income Requirements	Other Requirements	Age Restrictions	Criminal Background Restrictions	Required Client Commitment Level	Cost to Client
Information & assistance with sources of financial aid for education and training	Obtain employment	N/A	No	No	No	N/A	No	None
Staff assistance to develop individual plan for training and/or employment	Obtain employment	N/A	Yes	Yes	18+ years of age or disconnected youth	N/A	Yes	None
Support services during job search and training (transportation, limited assistance for utilities, and work related expenses)	Obtain employment	N/A	Yes	Yes	18+ years of age or disconnected youth	N/A	Yes	Pay living expenses not covered by limited support services
Internships (paid and unpaid)	Obtain employment	N/A	Yes	Yes	18+ years of age or disconnected youth	N/A	Yes	Pay living expenses not covered by limited support services
On-the-job-training	Obtain employment	N/A	Yes	Yes	18+ years of age or disconnected youth	N/A	Yes	Pay living expenses not covered by limited support services

Workforce Solutions Rural Capital Area (WSRCA) Services	Outcomes	Educational Background Requirements	Income Requirements	Other Requirements	Age Restrictions	Criminal Background Restrictions	Required Client Commitment Level	Cost to Client
Occupational Training	Obtain employment	N/A	Yes	Yes	18+ years of age or disconnected youth	N/A	Yes	Pay training related expenses not covered programs